

Primary Care Manager: Roles and Responsibilities

The Primary Care Manager (PCM) is a key element in the provision of care to an enrolled population. The PCM is responsible for:

1. The overall scope, management, and continuity of health care to enrollees.
2. Providing primary care services to the enrolled population, including:
 - ⌚ office visits and other physician and other health services rendered in the physician's office, including, but not limited to, the evaluation, diagnosis, and treatment of illness and injury,
 - ⌚ the arrangement and authorization for such services with other physicians and hospitals,
 - ⌚ visits/examinations including consultation time and personal attendance with the patient during confinement in a hospital, SNF, patient home, or extended care facility,
 - ⌚ office-diagnostic tests, and
 - ⌚ EKGs with interpretation.
3. Overseeing/coordinating all specialty/inpatient/ancillary care for the enrolled population.
4. Providing/arranging for all medically necessary services on a 24-hour, seven-day per week basis.
5. Providing primary and secondary clinical preventive services for enrollees as appropriate.

(Note: the source of information for this job description was Humana Region 6 Provider Handbook)